

Press Release  
IT / Business/ Companies

## PC-WARE's MultiVendor HelpDesk receives the Trend Micro Award

Leipzig, June 10<sup>th</sup> 2008, *The MultiVendor HelpDesk of the PC-Ware Information Technologies AG – one of the leading manufacturer-independent ICT companies in Europe – has been honoured by Trend Micro as the "Best Partner for Technical Competence 2008" in EMEA.*

With this award, which was presented at this year's Trend Micro Technical University for Channel Partners in Cork, the PC-WARE HelpDesk was able to prevail against its competitors in the categories "General quality of case submissions", "Response and timeliness of case handling and resolution" and "Commitment to training and certification".

With more than 1,300 certifications for more than 30 manufacturers and its specialised HelpDesk competence for 14 of the leading developers, such as Citrix, Utimaco, Novell, Microsoft, McAfee, SUSE, VMware, Symantec, Adobe, CA, Autodesk, SOPHOS, Trend Micro and PGP, PC-WARE can offer MultiVendor software support throughout Europe. This enables 24-7 individual support in various languages for customers with single-server solutions, but also for corporate groups with branch offices throughout Europe. In addition, PC-WARE is Germany's only "Authorized Support Centre" (ASC) for Citrix – one of merely 10 worldwide.

Please find additional facts and information at [www.pc-ware.de](http://www.pc-ware.de).

## PC-WARE

PC-Ware Information Technologies AG is one of the leading manufacturer-independent IT enterprises in Europe, offering a comprehensive service portfolio which covers licensing of standardised software, licence management, software asset management, proprietary software solutions and professional IT consulting and IT support, complete system-house services including hardware procurement and IT infrastructure services in addition to financial services.

**PC-Ware**  
**Information Technologies AG**  
Blochstraße 1, D-04329 Leipzig  
phone: +49 (0)341 25 68-000  
fax: +49 (0)341 25 68-999  
e-mail: [office.leipzig@pc-ware.de](mailto:office.leipzig@pc-ware.de)  
website: [www.pc-ware.de](http://www.pc-ware.de)

**Executive board:**  
Dr. Knut Löschke, Dr. Tillmann Blaschke  
Chairman of the supervisory board:  
Dr. iur. Wolfgang Vehse  
Amtsgericht (District Court) Leipzig: Trade  
Registry No. 15064  
Tax ID no.: 232/100/00704

**Bank data:**  
HypoVereinsbank  
ACC. NO.: 671 92 79 • BANK CODE: 860 200 86  
IBAN: DE 93 8602 0086 0006 7192 79 (EUR)  
SWIFT/BIC: HYVEDEMM495  
Sparkasse Leipzig  
ACC. NO.: 110 600 20 39 • BANK CODE: 860 555  
92  
Deutsche Bank AG  
ACC. NO.: 117 496 000 • BANK CODE: 860 700 00  
IBAN: DE 75 8607 0000 0117 4960 00 (EUR u. USD)  
SWIFT/BIC: DEUTDE33  
Dresdner Bank AG  
ACC. NO.: 124 896 000 • BANK CODE: 860 800 00

PC-WARE is the outright market leader in Europe within its core business of software licensing and software asset management. The company was granted European Large Account Reseller (ELAR) status for the whole of Europe, the Middle East and Africa (EMEA region) by Microsoft, one of the company's key business associates. PC-WARE is ranked third in Germany's system-house league table.

Employing more than 1,400 people and serving around 85,000 customers, the company operates subsidiaries in 23 countries in Europe, Africa and Asia.

Working with cooperation partners, the company is able to cover markets in North and South America, Asia, Australia and Eastern Europe, in addition to serving global customers.

PC-WARE cooperates closely with a number of IT specialists, including Microsoft, Adobe, Citrix, Business Objects, VMware, Novell, Symantec/Altiris, McAfee, CA, Oracle, Attachmate, Borland, Fujitsu-Siemens, IBM, FSC, Hewlett Packard, EMC<sup>2</sup> und Sun Microsystems.

The company has been operating profitably since its inception in 1990. In 1998, the GmbH (Limited Liability Company) became an AG (stock corporation). PC-WARE has been listed on the Frankfurt Stock Exchange since May 5th 2000 and joined the Prime Standard in 2003. (WKN: 691 090, ISIN DE0006910904, Reuters Symbol PCWG.DE)

**PC-Ware**  
**Information Technologies AG**  
Blochstraße 1, D-04329 Leipzig  
phone: +49 (0)341 25 68-000  
fax: +49 (0)341 25 68-999  
e-mail: office.leipzig@pc-ware.de  
website: www.pc-ware.de

**Executive board:**  
Dr. Knut Löschke, Dr. Tillmann Blaschke  
Chairman of the supervisory board:  
Dr. iur. Wolfgang Vehse  
Amtsgericht (District Court) Leipzig: Trade  
Registry No. 15064  
Tax ID no.: 232/100/00704

**Bank data:**  
HypoVereinsbank  
ACC. NO.: 671 92 79 • BANK CODE: 860 200 86  
IBAN: DE 93 8602 0086 0006 7192 79 (EUR)  
SWIFT/BIC: HYVEDEMM495  
Sparkasse Leipzig  
ACC. NO.: 110 600 20 39 • BANK CODE: 860 555  
92

Deutsche Bank AG  
ACC. NO.: 117 496 000 • BANK CODE: 860 700 00  
IBAN: DE 75 8607 0000 0117 4960 00 (EUR u. USD)  
SWIFT/BIC: DEUTDE8L  
Dresdner Bank AG  
ACC. NO.: 124 896 000 • BANK CODE: 860 800 00